

PRESS RELEASE

Lighthouse Consulting Jamaica Expands Global Operations

2019 Brings New Clients Across North America, Asia Pacific,
Europe and the Middle East

January 25, 2019 - Montego Bay, Jamaica—Lighthouse Consulting Jamaica, a leading Business Process Outsourcing firm serving the credit and collections industry, announced the engagement of several new clients across the US, Canada, United Kingdom, Saudi Arabia, The United Arab Emirates, Abu Dhabi and China. These new clients represent some of the largest banks and financial institutions in the Middle East as well and leading collection law firms in the UK and ARM agencies in the US and Canada.

Phillip Duff, President and CEO of Lighthouse Consulting Jamaica commented, “2018 was a breakout year of growth and expansion into a number of international markets. As we move into 2019, we continue to recruit and grow a talented team of multi-cultural, multi-language call center professionals that handle various customer service and receivable collections activities for our clients doing business around the world, including retail consumer debt collections, legal collections, medical collections and live transfer outbound calling campaigns and traditional BPO services.”

Lighthouse Consulting Jamaica was founded in 2017 to fill a demonstrated need in the ARM industry for near-shore call center operations. Operating from Montego Bay, Lighthouse Consulting Jamaica offers their clients all-inclusive, turn-key BPO services that include business setup, facilities, personnel, equipment and IT support for just \$10/hour per seat.

For more information, visit their website at www.LighthouseConsultingInc.com

About Phillip W. Duff and Lighthouse Consulting Jamaica

Phillip W. Duff the Founder of Lighthouse Consulting was trained in Six Sigma in 2001 and has been highly successful helping Accounts Receivable Management companies improve their processes using the Six Sigma methodology. Mr. Duff has consulted with numerous ARM companies over the last 20 years and has shown the ability to enact cultural change and deliver enhanced productivity.

Mr. Duff started Lighthouse Consulting Jamaica in 2017 in order to help his clients open their own near shore office. LC Jamaica has since expanded to a Global BPO with clients in Canada, USA, UK and the Middle East.