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### **Joe Adams Named 2018 Who's Who in Compliance By Collection Advisor**

**Phoenix, Arizona (March 23, 2018)** –Constar Financial Service's Chief Compliance Officer, Joe Adams CCCO, CRCP, CIA, Executive Vice President, Hampton Pryor Group was recognized in the 2018 Who's Who in Compliance by Collection Advisor magazine.

Commenting on this accolade, Travis Bowley, Empereon-Constar's Chief Executive Officer, said, "We are excited that Joe's industry leading compliance expertise has been recognized in this way. This honor is well deserved, and Empereon-Constar is extremely proud of Joe's accomplishment."

Nominated by industry leaders, Joe was one of over a dozen accounts receivable professionals who were honored for their efforts as compliance professionals to "not only strive to discern and adhere to regulation but educate professionals around them" as stated by Collection Advisor.

Joe Adams is a well-known and respected industry leader with over 30 years of experience in the credit and account receivables management industry. During this span, he has served as a "C" level or senior/executive operations leader for some of the leading banks, credit grantors, debt purchasers and collections agencies in the country, including CitiFinancial, CitiMortgage, Paymentech Merchant Services, First USA/Bank One, Collins Financial Services and Asset Management Outsourcing. Joe holds several professional designations and certifications and is an active ACA International Certified Instructor. He is also an active CFPB specialist with direct communication access, as needed.

"Being recognized for the work you do is a great feeling," Joe said, and when asked by Collection Advisor to answer: "What is something first and third-party accounts receivable professionals should act on regarding compliance in 2018?" Joe responded: "Reviewing all aspects of their Compliance Management System to ensure that the proper controls are in place to guarantee its effectivity and success."

#### **About Empereon-Constar**

Empereon-Constar is a leading business process outsourcing company providing end-to-end customer engagement and customer management solutions for New Sales Account Generation, Customer Care, Risk / Fraud Operations, Collections Operations, QA Agent Call Monitoring,



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Back Office Administration Support, and Tech Support across the entire customer account lifecycle. Our customized solutions, real-time analytics, and global footprint help our clients achieve their business goals.

Empereon-Constar's full range of consumer and commercial services includes: lead generation, inbound / outbound sales, account origination, customer care, customer service, technical support, first party collections, recovery collections, credit bureau dispute management, fraud risk management, anti-money laundering, loan servicing and loan processing. Our world-class services and unique global strategy allows us to meet the needs of our client partners across multichannel (email, chat, phone) communication platforms, provide exceptional customer experiences, and consistently deliver world-class performance results, while maintaining the highest level of data security and compliance. For more information, please visit us online at [www.empereon-constar.com](http://www.empereon-constar.com) or [www.linkedin.com/company/22345663](https://www.linkedin.com/company/22345663).

Empereon-Constar portfolio of companies: Empereon Marketing, LLC, Constar Financial Services, LLC, Empereon International, Constar International, and HQC International.

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