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**Empereon-Constar Announces New Senior Vice President of Sales**

*Sales Leader Tim Smith joins to accelerate growth, leveraging more than 25 years of Account Receivable Management and Business Process Outsourcing experience*

**Phoenix, Arizona (February 28, 2018)** –Empereon-Constar, a leading provider of end-to-end customer engagement and customer management solutions, today announced Tim Smith has joined the company as the Senior Vice President, Enterprise Sales. Tim will report directly to Travis Bowley, CEO, and is charged with heading the company’s business development in new markets and business sectors. Additionally, as a member of the senior leadership team, he will be involved in shaping Empereon-Constar’s corporate business development strategy.

“We are excited to have Tim join the Empereon-Constar team,” commented Travis Bowley, CEO. “His strong history of success and deep industry experience will be a key in supporting the continued growth of the company.”

Tim brings over 25 years of leadership experience covering Business Development, Client Management, and Operational Strategy, with extensive experience in strategic account development, driving profitable revenue, and cultivating strong client relationships. Prior to Empereon-Constar, he held executive and management positions with M&T Bank, Primary Financial Services, and Firstsource Solutions, among other organizations.

“I am thrilled to join the team at Empereon-Constar in this newly created position,” Tim stated. “I look forward to using my experience to compliment to the company’s continued success.”

Tim can be reached by phone 602.889.3655 x1034 or 716.289.0575 and also via email at either [tim.smith@empereon.com](mailto:tim.smith@empereon.com) or [tim.smith@constarfinancial.com](mailto:tim.smith@constarfinancial.com).

**About Empereon-Constar**

Empereon-Constar is a leading business process outsourcing company providing end-to-end customer engagement and customer management solutions for New Sales Account Generation, Customer Care, Risk / Fraud Operations, Collections Operations, QA Agent Call Monitoring, Back Office Administration Support, and Tech Support across the entire customer account



[www.empereon-constar.com](http://www.empereon-constar.com)



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lifecycle. Our customized solutions, real-time analytics, and global footprint help our clients achieve their business goals.

Empereon-Constar's full range of consumer and commercial services includes: lead generation, inbound / outbound sales, account origination, customer care, customer service, technical support, first party collections, recovery collections, credit bureau dispute management, fraud risk management, anti-money laundering, loan servicing and loan processing. Our world-class services and unique global strategy allows us to meet the needs of our client partners across multichannel (email, chat, phone) communication platforms, provide exceptional customer experiences, and consistently deliver world-class performance results, while maintaining the highest level of data security and compliance. For more information, please visit us online at [www.empereon-constar.com](http://www.empereon-constar.com) or [www.linkedin.com/company/22345663](https://www.linkedin.com/company/22345663).

Empereon-Constar portfolio of companies: Empereon Marketing, LLC, Constar Financial Services, LLC, Empereon International, Constar International, and HQC International.

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