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Empereon-Constar Wins Three Arizona Corporate Excellence (ACE) Awards

Top 25 Fastest Growing Private Companies, Top 50 Largest Private Companies, and specialty award Rookie of the Year

Phoenix, Arizona (November 10, 2017) – Empereon-Constar, a leading provider of end-to-end customer engagement and customer management solutions, announced today the Company was the recipient of three ACE awards at the Phoenix Business Journal’s 23rd Annual Arizona Corporate Excellence (ACE) awards ceremony on November 2nd in Scottsdale.

Each year, the Phoenix Business Journal recognizes Arizona’s largest and fastest growing privately held companies. Empereon-Constar was honored as one of the *Top 25 Fastest Growing Private Companies*– ranking 2nd – and also recognized as one of the *Top 50 Largest Private Companies*– ranking 31st on this year’s list. In addition, Travis Bowley, Empereon-Constar’s founder and CEO, was recognized with the *Rookie of the Year* specialty award. This award recognizes a company which has moved up in the rankings or is on the list for the first time this year.

Founded in 1997, under the leadership of Travis, Empereon-Constar has grown into a leading business process outsourcing organization with 10 strategic locations and 3,500 professional, performance driven team members.

“If you want to grow a sustainable long-term business, you have to treat people with respect,” Travis said. “Our handshake is our bond; this means that as individuals and as a company, we are ethical and trustworthy. We strive to be responsive to client needs and actively contribute to the well-being of communities where we live and work.”

Building on values he learned growing up on his family’s Glendale dairy farm, Bowley’s visionary leadership and strong work ethic has facilitated the Company’s expansion and growth. As a farmer’s son, he learned early the value of family, hard work, loyalty, nominal debt, and the value of the handshake as a bond. He embodies and honors these same core values in business and expects the same from his team, all of which as has contributed greatly to Empereon-Constar’s continued success.

Jim Patterson, President and CEO of UMB Bank Arizona, a sponsor of the ACE Awards, stated, “We want to congratulate Empereon-Constar on your well-deserved recognition! The rest of



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Arizona now knows what we already do...given the success and growth of Empereon-Constar, it is one of the best run companies in the State!”

About Empereon-Constar

Empereon-Constar is a leading business process outsourcing company providing end-to-end customer engagement and customer management solutions for New Sales Account Generation, Customer Care, Risk and Fraud Operations, Collections Operations, QA Agent Call Monitoring, Back Office Administration Support, and Tech Support across the entire customer account lifecycle. Our customized solutions, real-time analytics, and global footprint help our clients achieve their business goals.

Empereon-Constar’s full range of consumer and commercial services includes: lead generation, inbound / outbound sales, account origination, customer care, customer service, technical support, first party collections, recovery collections, credit bureau dispute management, fraud risk management, anti-money laundering, loan servicing and loan processing. Our world-class services and unique global strategy allows us to meet the needs of our client partners across multichannel (email, chat, phone) communication platforms, provide exceptional customer experiences, and consistently deliver world-class performance results, while maintaining the highest level of data security and compliance.

Empereon-Constar portfolio of companies: Empereon Marketing, LLC, Constar Financial Services, LLC, Empereon International, Constar International, and HQC International.

About UMB

UMB Financial Corporation (Nasdaq: UMBF) is a diversified financial holding company headquartered in Kansas City, Mo., offering complete banking services, payment solutions, asset servicing and institutional investment management to customers. UMB operates banking and wealth management centers throughout Missouri, Illinois, Colorado, Kansas, Oklahoma, Nebraska, Arizona and Texas, as well as two national specialty-lending businesses.

Subsidiaries of the holding company include companies that offer services to mutual funds and alternative-investment entities and registered investment advisors that offer equity and fixed income strategies to institutions and individual investors.

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