

MINNEAPOLIS — September 13, 2017 — DCM Services (DCMS), the industry leader in estate and specialty account recovery solutions, is pleased to announce the appointment of industry veteran Tim Bauer as chief executive officer, effective October 23, 2017.

Bauer joins DCMS from insideARM, where he has been serving as president. He has also been serving as co-executive director of the Consumer Relations Consortium. Bauer's prior experience includes key executive roles within the ARM industry, including chief executive officer of Integrity Solution Services, Inc. as well as executive leadership positions at Outsourcing Solutions, Inc. (OSI), OSI Portfolio Services, and Risk Management Alternatives, Inc. (RMA). Bauer is a graduate of St. Mary's University of Minnesota and Loyola University of Chicago, School of Law. Before joining the debt collection agency world in 1995, Bauer spent 15 years as a partner in the Minneapolis law firm of Messerli & Kramer, P.A.

Bauer's appointment follows the previously announced retirement of Ben Boyum who has served as DCMS' chief executive officer since 2011. Boyum, who will maintain his role on the DCMS Board, stated, "I am absolutely delighted to add Tim's insight, expertise, and industry experience to our team. Even more importantly, Tim is a great cultural fit for DCMS and our clients. DCMS will benefit greatly from Tim's industry connections as we continue to grow and provide new solutions that meet the needs of our clients and the industries that we serve."

Bauer commented, "While I loved my role at insideARM, the opportunity to join DCMS was too much to pass up. The company has a culture of compliance and consumers are treated with dignity and respect. The minute I walked into the DCMS offices, I made my decision. I am thrilled to be joining an outstanding DCMS management team previously assembled and led by Ben."

"I want to thank Ben Boyum for his leadership and dedication to the organization. We are thrilled that Ben will retain his involvement through an active board seat" said Bill Willhite, managing partner of WILsquare Capital and DCMS board member. "We executed an extensive, nationwide search for the next leader of DCMS and could not be more pleased with its outcome. Tim Bauer brings tremendous industry expertise and, most importantly, shares our commitment to regulatory compliance, client engagement and fits well with DCMS' corporate-wide culture."

About DCM Services

Minneapolis-based DCM Services is the industry leader in estate and specialty account resolution services, maximizing the value of client portfolios across financial services, healthcare, retail, and telecom industries through innovation and performance. Its recovery solutions offer a full range of services from proprietary web-based solutions to full outsourcing, maintaining an unmatched spectrum of innovative solutions that increase recoveries, protect brand value, and enhance survivor relationships – with respect and sensitivity. For more information on all DCM Services' offerings, visit www.dcmservices.com.

About WILsquare Capital

WILsquare Capital is a St. Louis-based private equity firm focused on acquiring and growing lower middle market businesses in the Midwest and Southern United States, with an emphasis on business services, niche manufacturing, and distribution and technology companies. The firm is currently investing out of WILsquare Capital Partners Fund I, L.P