

Contact: Ari Bajaj  
Phone: 760-405-0105 ext 6867  
Email: [ari.bajaj@nobelbiz.com](mailto:ari.bajaj@nobelbiz.com)

5857 Owens Avenue  
Carlsbad, CA 92008



# Press Release

## NobelBiz Executive Honored by American Teleservices Association

Carlsbad, CA - October 12, 2009: NobelBiz Corporation, a facilities-based carrier dedicated exclusively to serving the call center and collections industry announced today that Raymond Pollum, Vice President of Sales, received the prestigious Fulcrum Award during the American Teleservices Association's (ATA) Annual Convention and Expo in New Orleans, Louisiana. The Fulcrum Award is the ATA's highest honor recognizing the extraordinary contributions to the ATA by industry leaders and outstanding individuals in the teleservices business. This Award represents a milestone for NobelBiz, which provides the telecommunication technology and services for clients operating more than 350 call centers and collection agencies worldwide.

"I am truly honored to be recognized for this award by the leaders in the teleservices industry" stated Pollum, adding "I accept this award on behalf of my fellow Ohio Chapter board members and my team at NobelBiz whose tireless efforts afford me the opportunity to dedicate time and resource in support of the ATA and its mission."

Tim Searcy, Chief Executive Officer of the ATA presented the award and added: "Ray's dedication to the teleservices industry deserves our greatest admiration and recognition. The topic for this year's convention was "Answering the Call", and Ray is a great example of doing just that through his dedication and support of the ATA at both the chapter and national levels. We are pleased to have presented the Fulcrum Award to Ray Pollum. We truly appreciate his commitment to advancing the ATA as the leading resource for the contact center industry."

### **About the ATA**

The American Teleservices Association (ATA) is the only non-profit trade organization dedicated exclusively to the advancement of companies that utilize contact centers as an integral channel of operations. ATA members

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include companies with inbound or outbound contact centers, users of Teleservices, trainers, consultants, and equipment suppliers who initiate, facilitate, and generate telephone, Internet, and e-mail sales, service, and support. Founded in 1983, the American Teleservices Association (ATA) represents more than 4,000 contact centers that account for over 1.8 million professionals worldwide.

### **About NobelBiz Corporation**

NobelBiz is a facilities-based carrier providing value-added telecommunications services to high call-volume clients operating more than 350 contact centers and collection agencies worldwide. Their patent pending technology LocalTouch™ and their latest service SMRT Touch™ (both Technovation Award recipients) are designed to increase the efficiency of inbound and outbound call centers and are exclusively provided by NobelBiz. As a long distance provider, NobelBiz delivers the highest quality voice service, competitive rates and the absolute best technical support in the business.

Additional information is available on the company website, [www.NobelBiz.com](http://www.NobelBiz.com) or by dialing 800-986-6235.