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DialConnection adds DirectDrop Functionality to DialIntelligence platform.

DirectDROP is a revolutionary hosted service that drops customized voice messages (FOTI Compliant) directly into a mobile voice mailbox, without ever calling the phone.

Berlin, NJ – January 23, 2012 – DialConnection, LLC, an international leader in providing Contact Center Solution, continues to enhance DialIntelligence by adding in the DirectDROP feature. This service is available as an additional contact strategy of DialIntelligence, and is available on both the Premised or Hosted platforms. For those attending the DBA Annual conference please stop by booth number 609 for an interactive demonstration.

"DialConnection's goal as a company is to provide our customer base with every available method to contact their customers or debtors. Mobile phones are replacing land-lines; DirectDROP will allow our customers to incorporate a detailed contact strategy when dealing with mobile numbers where they can now deliver a compliant message to every mobile subscriber's voice mailbox, without calling the phone, no agents required. We are excited about the possibilities with the Direct Drop product." said Michael Vesper, President/CEO.

About DialConnection

DialConnection is an international leading provider of the award winning All-Inclusive DialIntelligence Contact Center Solution for the collections, financial services, government, healthcare, investments, telemarketing and utilities industry since 2000 with Corporate Offices in Berlin, NJ and offices in Malvern, PA, and Vancouver, WA. DialIntelligence is our All-inclusive Contact Center Solution which includes an integrated IVR/ACD with text to speech, Inbound/Outbound Predictive, Power or Broadcast dialing, Call Blending, Call Recording. For more information about DialConnection and its solutions, visit www.dialconnection.com